

Appendix H Line Stopper Procedures

H-1. Scope

This appendix describes the process used in resolving ISM line stoppers for National, Regional and Local programs for all ISM activities.

H-2. Line Stopper Definition

A line stopper is limited to a condition where repair parts unavailability has completely stopped production or repair of any ISM production line. This condition exists only when a total work stoppage occurs because of a lack of parts (actual line stopper). Anticipation of a line stopper condition occurs when projected delivery of due-in repair parts from the wholesale supply system threatens to stop a production line (potential line stopper). An example of a potential line stopper upgrading to an actual line stopper would be; when the last item from stock is issued to the production line, replenishment requisitions for this stock line are upgraded yet still have ESDs beyond an anticipated production line need, and the production line is at a complete stand still only because of this item.

H-3. General

The production of repaired items from a sustainment maintenance activity depends on a timely flow of repair parts to all stations on the line or bay. A line stopper, due to a supply failure, inactivates a sizeable portion of the shop's production capacity until supplies are obtained. When an ISM activity is unable to obtain repair parts from the wholesale source of supply, resolution will be a high priority.

H-4. Management Responsibilities

a. LSMM/AMM -

(1) The Local Sustainment Maintenance Manager (LSMM) is responsible for identifying all potential or actual line stoppers. A report discussing line stoppers will be forwarded to the RSMM/TSMM offices, weekly. This report will include the NSN and nomenclature of the part, component or end item, quantity required, and document number. The LSMMs will ensure that all local steps to obtain the critical repair parts have been taken. When the LSMMs identify a line as a potential line stopper, the following actions, at a minimum, will be required:

(a) Reconciliation of outstanding requisitions through the wholesale system, to include queries in the Logistics Information File (LIF) to confirm valid status.

(b) Outstanding replenishment requisitions will be upgraded, as appropriate, DA PAM 710-2-2, when stocks are issued to the maintenance activity causing a zero balance.

(c) Local purchase options will be explored and exhausted with the assistance of the appropriate item manager.

(d) For DLA managed items, a request for assistance (enclosure H-1) will be prepared and forwarded to the appropriate item manager, (for AMC managed items send this form to the RSMM). Prior to submission of a request for supply assistance, (enclosure H-1), as appropriate, code or modify HIGH priority requisitions as shown in figure H-1.

(2) The LSMM will forward potential line stopper reports consisting of the work order number, NSN and nomenclature for the part, component and end item application, quantity required and the document number which left the installation to the RSMM/TSMM on a weekly basis. Whenever a previously reported potential NSN has actually stopped the production line, LSMM personnel will take appropriate action to upgrade the priority of outstanding requisitions (PD 01-08) IAW AR 710-2-2 and notify the RSMM/TSMM immediately to upgrade the NSN to a "line stopper". After initial telephonic notification, a copy of this line stopper request for assistance will be sent to the RSMM/TSMM in a weekly report annotating the REMARKS section with the date of notification and the name of the RSMM/TSMM personnel notified. Electronic transfer (e-mail with attachment) followed by telephonic notification is the preferred method of receiving the line stopper report. This method expedites the passage of information without modification or addition to the appropriate level or resolution.

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b. RSMM/TSMM - The RSMM/TSMM will submit a weekly potential and actual line stoppers report to the NSMM which will include the NSN and nomenclature for the part, component and end item, quantity required, and the document number. The RSMM/TSMM will provide the acquisition advice code and the essentiality code for the line stopper. The RSMM/TSMM will also attempt to obtain the line stopper from other ISM activities and SSAs. If unsuccessful, the RSMM/TSMM will annotate the results of cross leveling actions taken within the region, and forward the electronic LSMM report to the NSMM. A bi-weekly rollup report (1st and 15th of the month) will be forwarded to the NSMM for all outstanding actual and potential line stoppers.

c. NSMM - NSMM will maintain a database for line stoppers. The data will include status of the item as well as the Source of Supply (SOS) POC such as the item manager or the program manager, their telephone extension and all other information available about the item. This folder is kept for future reference. The NSMM will contact the appropriate SOS for assistance and obtain status on the line stopper items such as stock availability, contract delivery dates, and the possibility of accelerating deliveries to meet high priorities. It may become necessary to use local purchase authority in order to obtain the needed items. When obtaining local purchase authority, request the contractor's name, address, telephone number, part number, cage number and unit price be provided. Information obtained will be forwarded to the RSMM via electronic media.

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| <ul style="list-style-type: none">• Code 444, 555, or 777 in card column 62-64• JCS Project Code in card column 57-59 is "HMI" for the National Repair Program• NMCS/ANMCS code N or A in column 62• Priority designator 01-08 in card column 60-61 and/or• Submitted a MILSTRIP request for improved ESD (DIC AFC), if applicable. |
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Figure H-1

Appendix H Line Stopper Procedures

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Enclosure H-1

Sample Supply Assistance Request

From: (appropriate Indicator of sender)

To: (insert appropriate addressee)

Info: (insert RSMM and appropriate addressee)

Subject: Request for Supply Assistance

1. This command is experiencing serious problems due to lack of item(s) shown below. Request aggressive action to accelerate delivery and improve ESD.

Document Number

NSN

ESD

2. **Substitutes** - List all known and acceptable substitute NSNs or part numbers. If none, so state.

3. **Next Higher Assembly** - If none, so state.

4. **Lateral Support** - List any activity contacted in an attempt to obtain item through lateral support and/or known activities using same end item or weapons system. If none, so state.

5. **Known Source** - List any activity contacted for the item to include name, mailing address and telephone number (if known). If none, so state.

6. **Mission Impact Statement** - Include end item description and weapon system application. Indicate mission degradation created by lack of item(s).

7. **Remarks** - Include additional pertinent data not covered above.